enov8

Large Utility Agile Enterprise Releases

A leading utility organization, with over 3000 employees that are responsible for delivering essential services to over 3 million customers and continually improving their offerings through billion-dollar project investments in digital enablement.

Region

Asia-Pacific

Stats

100+

IT Programs

1000+

Systems & Business Processes

Client

At the time of engaging Enov8, this large enterprise was undergoing a huge internal transformation crossing all core systems (including CRM, Billing & ERP) and involved hundreds of employees across large numbers of separate - yet interlinked - project streams. The challenge of coordinating all of this was proving very difficult as everything was being managed using non-scalable methods such as spreadsheets and email, ultimately resulting in a lot of gaps, confusion, release issues and delivery delays.

Key Challenges:

- Significant release activity overspend.
- Lack of visibility of deployments and environment contention.
- No release stakeholder view.
- Manual reporting & processes.

> "Before enov8 we had hundreds of projects, releases and deployments being managed by non-integrated project plans, spreadsheets, word documents, Sharepoint sites, emails and manual intervention. It was chaos!"

Client Requirements

To address their challenges, the organization was looking for a solution that would help them better visualise & manage all cross-project release activity and deployment methods allowing for better insights across release dependencies, IT resource demand, risks & issues and current deployment methods to better facilitate effective decision making & delivery optimization.

Solution

"The team had been tasked with finding a platform that would allow us to better manage all our enterprise release needs.

This included everything from aligning cross project release activity, down to ensuring quick, safe deployment methods and being able to track what had gone where.

Finding such a platform wasn't easy, as all the tools we evaluated only covered small parts of the life cycle. However, ecosystem was different.

Ecosystem covered everything and its ability to be easily configured meant we could fine-tune the solution to address our own unique operating requirements."

- Director of Project Management Office

Key Benefits

Enterprise release visibility

Provide visibility at any scale on the current status and next steps of a release.

Reduction in release cycles

Better plan and coordinate your releases to improve productivity.

Deployments automated

Streamline your deployment operations through the use of unified automation methods.

Fewer release failures

Deliver higher quality releases without losing delivery time.

Benefits

"Unified release management practices allowing us to deliver more, much quicker."

"Before enov8, all our release planning and road-mapping was non-integrated, error-prone & time consuming. Most of the teams would rely heavily on spreadsheets that would invariably get lost, corrupted or simply become irrelevant due to lack of upkeep. For reporting we would typically end up spending hours per week using Word and PowerPoint to impart high volumes of complex 'real-time' data in a format people could easily understand.

It was basically impossible to track and report this way and in addition to wasting lots of time re-authoring, we were continually running into unforeseen release problems that would cause delays, production errors and customer problems.

The introduction of the Enov8 solution has unified our whole team, now we are all working together effectively with one integrated solution that allows us to easily visualise, collaborate, align our effort and prioritise goals. We are no longer a set of uncoordinated delivery teams, we are now working effectively together at scale and we are delivering more much quicker.

Enov8 is a complete solution. It is not simply a release planning tool, implementation tool, deployment automation tool or a package or version tracking tool.

Instead its is all of them.

The enov8 platform brings all your release information together in a sensible fashion that is easy to understand and allows ease of orchestration"

> "Enov8 has become our single source of truth and replaced our awkward Release Trains with a set of Release-Rockets that ensures the whole organization is delivering rapidly and in alignment with overarching business objectives".

Future Plans

"Improving ones Enterprise Release Management behaviour is not a trivial task. Through enov8 we have seen immediate uplift in maturity, however the tool's analytical features also allow us to identify ongoing weaknesses and gaps. We are now using this information to refine and address existing hot potatoes like data release management and absorb the ongoing rapid business change."