

# Environment Management Maturity Index

**1. KNOWLEDGE MANAGEMENT**  
Modelling of your environments and centralizing knowledge

**2. DEMAND AWARENESS**  
Promote awareness of who is using your environments at any given time.

**3. PLANNING AND COORDINATION**  
Proactively Plan and Coordinate environment activities.

**4. SERVICE MANAGEMENT**  
Utilize lean practices to service and manage your workflows.

**5. APPLICATION OPERATIONS**  
Standardize your Build, Deploy and Test activities while promoting your existing application automation toolsets.

**6. DATA OPERATIONS**  
Standardize your Extract, Transform & Load activities while promoting your existing data toolsets.

**7. INFRASTRUCTURE OPERATIONS**  
Standardize your Configuration, Provisioning & Decommissioning activities while promoting your existing infrastructure toolsets.

**8. CENTRALISED STATUS ACCOUNTING & REPORTING**  
Promote awareness of who is using your environments at any given time.

